

**Wholesale Charges  
Household and Non-household  
2017/18**



**South West  
Water**

## South West Water Wholesale Charges 2017/18

### Contents

|   |    |
|---|----|
| CHARGING POLICY .....   | 3  |
| FIRST SCHEDULE .....  | 4  |
| Wholesale non-household unmeasured water supply charges 2017/18 ..... | 4  |
| SECOND SCHEDULE .....   | 5  |
| Wholesale non-household measured water supply charges 2017/18.....    | 5  |
| Large User Falling Block Tariff .....                                 | 5  |
| THIRD SCHEDULE .....  | 6  |
| Wholesale non-household measured wastewater charges 2017/18 .....     | 6  |
| Abated falling block.....   | 6  |
| FOURTH SCHEDULE .....   | 7  |
| Wholesale non-household unmeasured wastewater charges 2017/18.....    | 7  |
| FIFTH SCHEDULE .....  | 8  |
| Wholesale non-household trade effluent charges 2017/18.....           | 8  |
| SIXTH SCHEDULE.....   | 9  |
| Wholesale household water supply charges 2017/18.....                 | 9  |
| SEVENTH SCHEDULE .....  | 10 |
| Wholesale household waste water charges 2017/18.....                  | 10 |
| EIGHTH SCHEDULE .....   | 11 |
| Special Agreement wholesale charges 2017/18.....                      | 11 |
| NINTH SCHEDULE .....  | 12 |
| Other miscellaneous charges 2017/18.....                              | 12 |

## **CHARGING POLICY**

Published below is a schedule of South West Water's wholesale charges for the provision of water and sewerage services. They come into effect on 1 April 2017.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991. Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

Charges are subject to the addition of any VAT chargeable.

## FIRST SCHEDULE

### Wholesale non-household unmeasured water supply charges 2017/18

| Category of charge  | £             |
|---|---------------|
| <b>Water supply charges</b>   |               |
| Unmetered fixed charges (£ per annum)<br>Rateable value charge                          | 129.80        |
| Unmetered variable charges (£ per RV£)<br>Rateable value charge                         | 1.6057        |
| Other unmetered charges (£ per annum)<br>Assessed per employee<br>Single lock-up garage | 48.50<br>7.00 |

## SECOND SCHEDULE

### Wholesale non-household measured water supply charges 2017/18

| Category of charge                  | £      |
|-------------------------------------|--------|
| <b>Water supply charges</b>         |        |
| Metered fixed charges (£ per annum) |        |
| <22mm                               | 16.08  |
| 23mm - 28mm                         | 30.24  |
| 29mm - 42mm                         | 42.84  |
| 43mm - 65mm                         | 86.64  |
| 66mm - 80mm                         | 97.08  |
| 81mm - 100mm                        | 107.52 |
| 101 - 201mm and above               | 117.96 |
|                                     |        |
|                                     |        |
| Metered variable charges (£ per m3) | 1.9093 |

### Large User Falling Block Tariff

The customer must select the tariff in advance of the Charging Year

| Volumetric charges per m3<br>(forecast volume shown<br>vertically) | Rate of individual falling blocks shown horizontally |         |          |           |           |             |
|--|--|---------|----------|-----------|-----------|-------------|
|  | 0-20MI   | 20-50MI | 50-100MI | 100-150MI | 150-250MI | 250-3,000MI |
| 50 - 100MI   | 1.9093   | 1.9093  | 1.5278   | 1.5278    | 1.5278    | 1.5278      |
| 100 - 150MI  | 1.9093   | 1.9093  | 1.9093   | 1.1195    | 1.1195    | 1.1195      |
| 150 - 180MI  | 1.9093   | 1.9093  | 1.9093   | 1.9093    | 0.8906    | 0.8906      |
| 180 - 250MI  | 1.9093   | 1.9093  | 1.9093   | 1.9093    | 0.8906    | 0.8906      |
| 250 - 750MI  | 1.9093   | 1.9093  | 1.9093   | 1.9093    | 0.8906    | 0.8906      |
| 750 - 3,000MI  | 1.9093   | 1.9093  | 1.9093   | 1.9093    | 0.8906    | 0.8906      |
| 3,000MI  | 1.9093   | 1.9093  | 1.9093   | 1.9093    | 0.8906    | 0.8906      |

## THIRD SCHEDULE

### Wholesale non-household measured wastewater charges 2017/18

Large User falling block tariff customers who pay the additional surface water standing charge pay the abated rate on the volume below the threshold. Abated charges are for foul and highway drainage (excluding surface water drainage).

Highway drainage charges are shown separately from foul only and foul and surface water drainage charges, but apply to standard wholesale charge arrangements as part of the above service charges. Highway drainage charge elements are only shown separately as part of an Ofwat requirement.

| Category of charge  | £  |          |           |                       |                             |   |
|---|--|----------|-----------|-----------------------|-----------------------------|---|
| <b>Waste Water supply charges</b>                                     |  |          |           |                       |                             |   |
| Metered fixed charges (£ per annum)                                   | Full (Foul, Surface water drainage and highway drainage) | Abated   | Foul only | Highway drainage only | Surface Water drainage only | Surface Water Drainage and Highway Drainage |
| <22mm   | 20.28  | 1.92     | 1.92      | 0.00                  | 18.36                       | 18.36                                       |
| 23mm - 28mm   | 26.16  | 7.80     | 7.80      | 0.00                  | 18.36                       | 18.36                                       |
| 29mm - 42mm   | 31.80  | 13.44    | 13.44     | 0.00                  | 18.36                       | 18.36                                       |
| 43mm - 65mm   | 49.44  | 31.08    | 31.08     | 0.00                  | 18.36                       | 18.36                                       |
| 66mm - 80mm   | 55.08  | 36.72    | 36.72     | 0.00                  | 18.36                       | 18.36                                       |
| 81mm - 100mm  | 60.96  | 42.60    | 42.60     | 0.00                  | 18.36                       | 18.36                                       |
| 101mm and above   | 66.84  | 48.48    | 48.48     | 0.00                  | 18.36                       | 18.36                                       |
| Metered variable charges (£ per m3)                                   | 3.6095   | 3.1552   | 2.6852    | 0.4700                | 0.4543                      | 0.9243                                      |
| Rate of individual rising blocks shown horizontally                   |  |          |           |                       |                             |   |
| Volumetric charges – falling block (forecast volume shown vertically) | <50MI  | 50-100MI | 100-250MI | >250MI                | Separate standing charge    |   |
| 50MI  | 3.6095   | 2.8526   | 2.8526    | 2.8526                | 41580.00                    |   |
| 100MI   | 3.6095   | 3.6095   | 2.7135    | 2.7135                | 41580.00                    |   |
| 150MI   | 3.6095   | 3.6095   | 2.7135    | 2.7135                | 41580.00                    |   |

### Abated falling block

| Rate of individual rising blocks shown horizontally                   |        |          |           |        |                          |
|---|--------|----------|-----------|--------|--------------------------|
| Volumetric charges – falling block (forecast volume shown vertically) | <50MI  | 50-100MI | 100-250MI | >250MI | Separate standing charge |
| 50MI  | 3.1552 | 2.8526   | 2.8526    | 2.8526 | 41580.00                 |
| 100MI   | 3.1552 | 3.1552   | 2.7135    | 2.7135 | 41580.00                 |
| 150MI   | 3.1552 | 3.1552   | 2.7135    | 2.7135 | 41580.00                 |

## FOURTH SCHEDULE

### Wholesale non-household unmeasured wastewater charges 2017/18

| Category of charge                    | £         |                       |                             |                           |   |  |
|---------------------------------------|-----------|-----------------------|-----------------------------|---------------------------|---|--|
| <b>Waste Water supply charges</b>     |           |                       |                             |                           |   |  |
| Unmetered fixed charges (£ per annum) | Foul only | Highway drainage only | Surface Water drainage only | Foul and Highway drainage | Surface Water Drainage and Highway Drainage | Full (Foul, Surface water drainage and highway drainage) |
| RV min<£50                            | N/A       | N/A                   | 18.40                       | 91.70                     | 18.40                                       | 110.10   |
| RV £50-£1001                          | N/A       | 0.00                  | 18.40                       | 112.70                    | 18.40                                       | 131.10   |
| RV £1001-£5,000                       | N/A       | 0.00                  | 18.40                       | 112.70                    | 18.40                                       | 131.10   |
| RV £5,001-£50,000                     | N/A       | 0.00                  | 18.40                       | 112.70                    | 18.40                                       | 131.10   |
| RV>£50,000                            | N/A       | 0.00                  | 18.40                       | 112.70                    | 18.40                                       | 131.10   |
| No / Zero RV                          | N/A       | 0.00                  | 18.40                       | 91.70                     | 18.40                                       | 110.10   |
|                                       |           |                       |                             |                           |   |  |
| Unmetered variable (£ per unit)       | 2.5882    | 0.4500                | 0.3112                      | 3.0382                    | 0.7612                                      | 3.3494   |

|   |           |                       |                             |                           |   |  |
|---|-----------|-----------------------|-----------------------------|---------------------------|---|--|
| Other unmetered charges (£ per annum)           | Foul only | Highway drainage only | Surface Water drainage only | Foul and Highway drainage | Surface Water Drainage and Highway Drainage | Full (Foul, Surface water drainage and highway drainage) |
| Single lock up garage                           | N/A       | 0.00                  | 13.00                       | 6.80                      | 13.00                                       | 19.80  |
| General access to supplies: per employee charge | N/A       | 0.00                  | N/A                         | 74.40                     | N/A   | 74.40  |
| Surface water only fixed charge                 | N/A       | 0.00                  | 37.00                       | N/A                       | 37.00                                       | N/A  |

## FIFTH SCHEDULE

### Wholesale non-household trade effluent charges 2017/18

The following tables contain the wholesale charges for trade effluent for non-household customers. R volume rates above 50MI and 100MI relate to two falling block tariffs. Customers select this tariff prior to the start of the Charging Year. The alternative standing charge applies to customers below 50 litres/day.

Where charge per m<sup>3</sup> of effluent = R + [(V + Bv) or M] + B(Ot/Os) + S(St/Ss)

| Customer discharging (m <sup>3</sup> per annum) of trade effluent                                     | <0.5MI | 0.5-5MI | 5-25MI | 25-50MI | 50-100MI          | 100-250MI | >250MI |
|---|--------|---------|--------|---------|-------------------|-----------|--------|
| R = reception and conveyance charge [p/m <sup>3</sup> ]   | 0.6600 |         |        |         | 0.5664            | 0.5000    |        |
| V = Primary treatment (volumetric) charge [p/m <sup>3</sup> ]   |        |         |        |         | 0.5899            |           |        |
| Bv = additional volume charge if there is biological treatment [p/m <sup>3</sup> ]                    |        |         |        |         | 1.1658            |           |        |
| M = treatment and disposal charge where effluent goes to sea outfall [p/m <sup>3</sup> ]              |        |         |        |         | 0.1073            |           |        |
| B = biological oxidation of settled sewage charge [p/kg]  |        |         |        |         | 1.5669            |           |        |
| S = treatment and disposal of primary sewage sludge charge [p/kg]                                     |        |         |        |         | 1.4089            |           |        |
| (V+Bv) = primary treatment with biological treatment [p/m <sup>3</sup> ] (if V and Bv are zero above) |        |         |        |         | 0.00              |           |        |
| Os = chemical oxygen demand (COD) of crude sewage on hour quiescent settlement                        |        |         |        |         | 744               |           |        |
| Ss = total suspended solids of crude sewage [mg/litre]  |        |         |        |         | 449               |           |        |
| Ot = Chemical oxygen demand (COD) of effluent after one hour quiescent settlement at ph 7             |        |         |        |         | Customer specific |           |        |
| St = total suspended solids of effluent at ph 7 [mg/litre]  |        |         |        |         | Customer specific |           |        |

| Alternative structure (<50l/day)<br>Fixed charges (£ p.a.) | <0.5MI | 0.5-5MI | 5-25MI | 25-50ml | 50-100MI | 100-250MI | >250MI |
|--|--------|---------|--------|---------|----------|-----------|--------|
| Standing charge  | 98.00  | N/a     | N/a    | N/a     | N/a      | N/a       | N/a    |
| Minimum charge   | 285.00 |         |        |         |          |           |        |



## SIXTH SCHEDULE

### Wholesale household water supply charges 2017/18

The following charges are subject to the addition of any VAT chargeable.

| Description of Charge   | Costs of delivery,<br>treatment charge 2015/16  |          |          |          |       |       |       |       |        |        |        |        |        |
|---|---|----------|----------|----------|-------|-------|-------|-------|--------|--------|--------|--------|--------|
| <b>Unmeasured Domestic Water Tariff</b><br>Fixed charge:<br><br>Variable charge (per £ RV)<br><br>Assessed Charge<br>One Person Assessed Charge<br>Two Person Assessed Charge<br>Multi-occupancy Assessed Charge                                      | 129.80<br><br>1.5293<br><br>105.00<br>176.00<br>257.50  |          |          |          |       |       |       |       |        |        |        |        |        |
| WaterCare Tariff Assessed Charge Band 1 : 2 : 3<br>One Person Assessed Charge<br>Two Person Assessed Charge<br>Multi-occupancy Assessed Charge  | <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center; width: 33%;"><u>1</u></td> <td style="text-align: center; width: 33%;"><u>2</u></td> <td style="text-align: center; width: 33%;"><u>3</u></td> </tr> <tr> <td style="text-align: right;">52.50</td> <td style="text-align: right;">79.00</td> <td style="text-align: right;">89.50</td> </tr> <tr> <td style="text-align: right;">88.00</td> <td style="text-align: right;">132.00</td> <td style="text-align: right;">149.50</td> </tr> <tr> <td style="text-align: right;">129.00</td> <td style="text-align: right;">193.00</td> <td style="text-align: right;">219.00</td> </tr> </table> | <u>1</u> | <u>2</u> | <u>3</u> | 52.50 | 79.00 | 89.50 | 88.00 | 132.00 | 149.50 | 129.00 | 193.00 | 219.00 |
| <u>1</u>  | <u>2</u>  | <u>3</u> |          |          |       |       |       |       |        |        |        |        |        |
| 52.50   | 79.00   | 89.50    |          |          |       |       |       |       |        |        |        |        |        |
| 88.00   | 132.00  | 149.50   |          |          |       |       |       |       |        |        |        |        |        |
| 129.00  | 193.00  | 219.00   |          |          |       |       |       |       |        |        |        |        |        |
| <b>Measured Domestic Water Tariff</b><br>Fixed charge (Meter size):<br>up to and incl. 22mm<br>23mm to 28mm<br><br>Volume charge (per cubic metre)  | 16.08<br>30.24<br><br>1.9093  |          |          |          |       |       |       |       |        |        |        |        |        |
| WaterCare Tariff (Fixed charge)<br>WaterCare Band 1<br>WaterCare Band 2<br>WaterCare Band 3<br><br>WaterCare Tariff Volume charge (per cubic metre)<br>WaterCare Band 1<br>WaterCare Band 2<br>WaterCare Band 3<br><br>WaterSure Tariff annual charge | 8.04<br>12.12<br>13.68<br><br>0.9277<br>1.3915<br>1.5770<br><br>191.00  |          |          |          |       |       |       |       |        |        |        |        |        |

## SEVENTH SCHEDULE

### Wholesale household waste water charges 2017/18

The following charges are subject to the addition of any VAT chargeable.

| Description of Charge  | Costs of delivery, treatment charge 2017/18  |          |          |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
|--|--|----------|----------|----------|----------|--|-------|--------|--------|--|--------|--------|--------|---|--------|--------|--------|---|-------|--------|--------|---|--------|--------|--------|--|--------|--------|--------|
| <b>Unmeasured Domestic Sewerage Tariff</b><br>1. Fixed charge:<br>Properties up to £50 RV – with surface water<br>Properties up to £50 RV – no surface water<br>Properties over £50 RV – with surface water<br>Properties over £50 RV – no surface water<br><br>2. Variable charge<br>(per £ RV) foul, surface water and highway<br>(per £ RV) foul water and highway<br><br>3. Assessed Charge<br>One Person Assessed Charge (surface water: no surface water)<br>Two Person Assessed Charge (surface water: no surface water)<br>Multi-occupancy Assessed Charge (surface water: no surface water)<br><br>4. Surface Water Only Charge | 110.10<br>91.70<br>131.10<br>112.70<br><br>3.3494<br>3.0382<br><br>179.00 : 142.00<br>306.00 : 253.50<br>450.50 : 381.00<br><br>37.00  |          |          |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| 1. WaterCare Tariff Assessed Charge Band 1 : 2 : 3<br>One Person Assessed Charge (surface water)<br>Two Person Assessed Charge (surface water)<br>Multi-occupancy Assessed Charge (surface water)<br><br>2. One Person Assessed Charge (no surface water)<br>Two Person Assessed Charge (no surface water)<br>Multi-occupancy Assessed Charge (no surface water)   | <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 33%;"></th> <th style="text-align: center; width: 33%;"><u>1</u></th> <th style="text-align: center; width: 33%;"><u>2</u></th> <th style="text-align: center;"><u>3</u></th> </tr> </thead> <tbody> <tr> <td>One Person Assessed Charge (surface water)</td> <td style="text-align: right;">71.50</td> <td style="text-align: right;">134.50</td> <td style="text-align: right;">152.00</td> </tr> <tr> <td>Two Person Assessed Charge (surface water)</td> <td style="text-align: right;">153.00</td> <td style="text-align: right;">229.50</td> <td style="text-align: right;">260.00</td> </tr> <tr> <td>Multi-occupancy Assessed Charge (surface water)</td> <td style="text-align: right;">225.50</td> <td style="text-align: right;">338.00</td> <td style="text-align: right;">383.00</td> </tr> <tr> <td>One Person Assessed Charge (no surface water)</td> <td style="text-align: right;">57.00</td> <td style="text-align: right;">106.50</td> <td style="text-align: right;">120.50</td> </tr> <tr> <td>Two Person Assessed Charge (no surface water)</td> <td style="text-align: right;">127.00</td> <td style="text-align: right;">190.00</td> <td style="text-align: right;">215.50</td> </tr> <tr> <td>Multi-occupancy Assessed Charge (no surface water)</td> <td style="text-align: right;">190.50</td> <td style="text-align: right;">286.00</td> <td style="text-align: right;">324.00</td> </tr> </tbody> </table> |          | <u>1</u> | <u>2</u> | <u>3</u> | One Person Assessed Charge (surface water) | 71.50 | 134.50 | 152.00 | Two Person Assessed Charge (surface water) | 153.00 | 229.50 | 260.00 | Multi-occupancy Assessed Charge (surface water) | 225.50 | 338.00 | 383.00 | One Person Assessed Charge (no surface water) | 57.00 | 106.50 | 120.50 | Two Person Assessed Charge (no surface water) | 127.00 | 190.00 | 215.50 | Multi-occupancy Assessed Charge (no surface water) | 190.50 | 286.00 | 324.00 |
|  | <u>1</u>   | <u>2</u> | <u>3</u> |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| One Person Assessed Charge (surface water)   | 71.50  | 134.50   | 152.00   |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| Two Person Assessed Charge (surface water)   | 153.00   | 229.50   | 260.00   |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| Multi-occupancy Assessed Charge (surface water)  | 225.50   | 338.00   | 383.00   |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| One Person Assessed Charge (no surface water)  | 57.00  | 106.50   | 120.50   |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| Two Person Assessed Charge (no surface water)  | 127.00   | 190.00   | 215.50   |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| Multi-occupancy Assessed Charge (no surface water)   | 190.50   | 286.00   | 324.00   |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| <b>Measured Domestic Sewerage Tariff</b><br>1. Fixed charge (Meter size):<br>up to and incl. 22mm – surface water/no surface water<br><br>2. Volume charge<br>(per cubic metre) foul, surface & highway<br>(per cubic metre) foul and highway  | 20.28 : 1.92<br><br>3.4714<br>3.0502   |          |          |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |
| 1. WaterCare Tariff (Fixed charge)<br>WaterCare 1 surface water/no surface water<br>WaterCare 2 surface water/no surface water<br>WaterCare 3 surface water/no surface water<br><br>2. WaterCare Tariff Volume Charge (per cubic metre)<br>WaterCare 1 surface water/no surface water<br>WaterCare 2 surface water/no surface water<br>WaterCare 3 surface water/no surface water<br><br>WaterSure Tariff annual charge  | 10.20 : 0.96<br>15.24 : 1.44<br>17.28 : 1.68<br><br>1.7407 : 1.5328<br>2.6110 : 2.2991<br>2.9591 : 2.6057<br><br>304.00  |          |          |          |          |  |       |        |        |  |        |        |        |   |        |        |        |   |       |        |        |   |        |        |        |  |        |        |        |

## **EIGHTH SCHEDULE**

### **Special Agreement wholesale charges 2017/18**

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges scheme. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges scheme.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on the [southwestwater.co.uk](http://southwestwater.co.uk) website.

## NINTH SCHEDULE

### Other miscellaneous charges 2017/18

| Description of charge  | £                                |
|--|----------------------------------|
| <b>Searches fees and Environmental Information Reporting</b>   |                                  |
| Search fee (Residential CON29DW excluding VAT, other searches available – see sourceforsearches.co.uk)   | 40.30                            |
| Additional charge for each copy document   | 5.00                             |
| Environmental Information Reporting  | Quotation issued where necessary |
| Standard charge per staff hour   | 12.50                            |
| Photocopying / printing – black and white A4 (per sheet)   | 0.085                            |
| Photocopying / printing – black and white A3 (per sheet)   | 0.17                             |
| Photocopying / printing – colour A4 (per sheet)  | 0.85                             |
| Photocopying / printing – colour A3 (per sheet)  | 1.70                             |
| Where more than 40 sheets provided – time charge per hour (1 hour minimum)   | 12.50                            |
| Postage charge   | At cost                          |
| <b>Disconnection and Reconnection</b>  |                                  |
| Reconnection charge (at the company stopcock)  | 63.50                            |
| Reconnection charge (not at the company stopcock)  | Actual cost                      |
| Reconnection following a temporary disconnection (before 31 March 2007)  | 26.50                            |
| Disconnection at customer's request  | No charge                        |
| Disconnection for non payment at retailer's request  | Actual cost                      |
| Disconnection for breach of water fitting regulations  | Actual cost                      |
| Abortive visit charge (disconnection)  | 20.00                            |
| <b>Trade Effluent</b>  |                                  |
| Obstructed sample visit  | Actual cost                      |
| Variation of consent (applies to second and subsequent requests)   | Actual cost                      |
| Sampling service   | By quotation                     |
| Alternative structure trade effluent charge – standing charge (<50l/day)   | 98.00                            |
| Alternative structure trade effluent – minimum charge  | 285.00                           |
| <b>Miscellaneous</b>   |                                  |
| Miscellaneous work within normal working hours – cost per hour   | 20.00                            |
| Miscellaneous work outside normal working hours – cost per hour  | 20.00                            |
| Abortive visit charge (normal working hours)   | 20.00                            |
| Abortive visit charge (outside normal working hours)   | 20.00                            |
| Animal drinking troughs – annual measured charge   | 423.63                           |
| Supplies made under South West Water supervision (non-permanent meter)   | 1.8553 per cu m                  |
| Minimum charge for supplies made under South West Water supervision (or other supply at the Company's discretion)  | 223.00                           |
| Water supplied through a portable standpipe  | 1.85538 per cu m                 |
| Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates  | Contractor rates                 |
| Replacement of lead service pipes – free of charge when customer is replacing their lead pipework  | -                                |
| Fire hydrant installation and repair – for information please contact South West Water Developer Services  | By quotation                     |
| Water fittings regulations inspections – for information please see South West Water Developer Services charges scheme   | at cost                          |
| Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'. | 2.4659 per cu m                  |
| Pre-occupation: A supply connected during construction which is intended for the   | 2.4659 per cu m                  |

|  |   |
|--|---|
| purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply. |   |
| Section 53 electricity distribution company occupation (on 50% of RV or other percentage as agreed)                        | Annual charge of £2.5966 in the £ on 50% or other % as agreed |
| Hospitalisation charge – Household customers water only fixed annual   | 53.00   |
| Hospitalisation charge – Household customers sewerage only fixed annual  | 90.00   |
| Hospitalisation charge – Household customers water and sewerage fixed annual   | 143.00  |
| <b>Meters and related charges</b>  |   |
| External use meter (sub-meter, non-return to sewer)  | 154.00  |
| Household meter testing (results in spec)  | 69.00   |
| Commercial water meter installation (no meter box in place)  | 154.00  |
| Commercial water meter installation (meter box in place)   | 17.00   |
| Commercial meter testing (results in spec) <22mm   | 69.00   |
| Commercial meter testing (results in spec) 23-42mm   | 138.00  |
| Commercial meter testing (results in spec) <43mm   | Actual cost   |
| Multiple meters (single residence) additional annual charge per meter  | 6.50  |
| AMR meters – above ground up to 20mm   | 82.00   |
| AMR meters – above ground 25/28mm (1")   | 114.00  |
| AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")  | 139.00  |
| AMR meters – above ground 50/54 and 65mm (2" and 2.5")   | 174.00  |
| AMR meters – above ground 75/80mm (3")   | 193.00  |
| AMR meters – above ground 100mm (4")   | 213.00  |
| AMR meters – above ground 125 and 150mm (5" and 6")  | 232.00  |
| AMR meters – above ground >150mm (>6")   | 249.00  |
| Non AMR meters – above ground up to 20mm   | 48.00   |
| Non AMR meters – above ground 25/28mm (1")   | 67.00   |
| Non AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")  | 82.00   |
| Non AMR meters – above ground 50/54 and 65mm (2" and 2.5")   | 102.00  |
| Non AMR meters – above ground 75/80mm (3")   | 113.00  |
| Non AMR meters – above ground 100mm (4")   | 125.00  |
| Non AMR meters – above ground 125 and 150mm (5" and 6")  | 136.00  |
| Non AMR meters – above ground >150mm (>6")   | 146.00  |
| AMR Exchange above ground meter (retailer request) up to 20mm  | 183.00  |
| AMR Exchange above ground meter (retailer request) 25/28mm (1")  | 183.00  |
| AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")                                   | 183.00  |
| AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")  | 183.00  |
| AMR Exchange above ground meter (retailer request) 75/80mm (3")  | 183.00  |
| AMR Exchange above ground meter (retailer request) 100mm (4")  | 183.00  |
| AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")   | 183.00  |
| AMR Exchange above ground meter (retailer request) >150mm (>6")  | 183.00  |
| Non AMR Exchange above ground meter (retailer request) up to 20mm  | 157.00  |
| Non AMR Exchange above ground meter (retailer request) 25/28mm (1")  | 157.00  |
| Non AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")                               | 157.00  |
| Non AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")  | 157.00  |
| Non AMR Exchange above ground meter (retailer request) 75/80 mm(3")  | 157.00  |
| Non AMR Exchange above ground meter (retailer request) 100mm (4")  | 157.00  |
| Non AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")   | 157.00  |
| Non AMR Exchange above ground meter (retailer request) >150mm (>6")  | 157.00  |
| AMR replace below ground meter (retailer request) up to 20mm   | 63.00   |
| AMR replace below ground meter (retailer request) 25/28mm (1")   | 63.00   |
| AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25"  | 63.00   |

|   |        |
|---|--------|
| and 1.5")   |        |
| AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")  | 63.00  |
| AMR replace below ground meter (retailer request) 75/80mm (3")  | 63.00  |
| AMR replace below ground meter (retailer request) 100mm (4")  | 63.00  |
| AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")   | 63.00  |
| AMR replace below ground meter (retailer request) >150mm (>6")  | 63.00  |
| Non AMR replace below ground meter (retailer request) up to 20mm  | 37.00  |
| Non AMR replace below ground meter (retailer request) 25/28mm (1")  | 37.00  |
| Non AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")                                       | 37.00  |
| Non AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")  | 37.00  |
| Non AMR replace below ground meter (retailer request) 75/80mm (3")  | 37.00  |
| Non AMR replace below ground meter (retailer request) 100mm (4")  | 37.00  |
| Non AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")   | 37.00  |
| Non AMR replace below ground meter (retailer request) >150mm (>6")  | 37.00  |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm                                | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")                              | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")     | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")              | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")                              | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")                                | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")                 | 251.00 |
| AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")                              | 251.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm                            | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")                          | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5") | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")          | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")                          | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")                            | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")             | 218.00 |
| Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")                          | 218.00 |
| AMR below ground EBCO and MTM (except surfaced road) up to 20mm   | 336.00 |
| AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")   | 369.00 |
| AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")  | 393.00 |
| AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")                                      | 428.00 |
| AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")  | 448.00 |
| AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")  | 467.00 |
| AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and   | 486.00 |

|   |                |
|---|----------------|
| 150mm (5" and 6")   |                |
| AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")   | 504.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm   | 304.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")   | 336.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")  | 361.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")  | 396.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")  | 415.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")  | 434.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")   | 454.00         |
| Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")   | 471.00         |
| AMR / Non AMR - surfaced roads  | By quotation   |
| Site survey to determine viability of meter exchange (retailer request)   | 20.00          |
| Abortive visit charge for metering services   | 20.00          |
| Meter reading service for retailers;  | By quotation   |
| <b>Damage to apparatus</b>  |                |
| Where South West Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus. | At cost        |
| <b>Tankered Waste</b>   |                |
| Non-automated reception sites – domestic cesspool contents  | 7.57 per cu m  |
| Non-automated reception sites – domestic waste waters (eg septic tanks)   | 12.73 per cu m |
| Automated reception sites – domestic waste waters under 1000mg/l suspended solids   | 2.75 per cu m  |
| Automated reception sites – domestic waste waters 1000mg/l or more of suspended solids and up to 1% dry solids  | 7.57 per cu m  |
| Automated reception sites – domestic waste with more than 1% dry solids   | 22.73 per cu m |
| Commercial/industrial waste waters  | By quotation   |
| Per load charge to cover regulatory requirements  | 13.64          |