

Statement of Significant Changes 2017/18



**South West
Water**

STATEMENT OF SIGNIFICANT CHANGES

As required under Sections 143(6A) and 143B of the Water Industry Act 1991 – Charges Scheme Rules, South West Water is required to publish any significant changes to its charges schemes, including where bill increases are expected to be greater than 5% from the previous year. Our Charges Schemes, published separately, set out our charges for all customer types for 2017/18.

South West Water continues to meet its PR14 Board Pledge to keep average bill increases below inflation with a 0.74% increase in average bills for 2017/18 and no household tariffs are increasing by more than 5%.

For a small number of non-household customers, assuming a constant level of consumption, bill increases of greater than 5% are expected for the following customer types:

Customer type	Expected increase (%)
Unmeasured non-household dual F, S&HD – (300 £RV)	5.9%
Unmeasured non-household single SO F, S&HD – (300 £RV)	6.5%
Unmeasured non-household dual F&HD – (300 £RV)	5.3%
Unmeasured non-household single SO F&HD – (300 £RV)	5.7%

South West Water will engage with new retailers in the non-household market and seek to promote metering across its customer base with the aim to encourage these customer types to switch to a metered supply thereby reducing their bill and the extent of the expected increase.

There are no significant changes to South West Water's charging policy between 2016/17 and 2017/18.