

# **Wholesale Charges Household and Non-household 2020/21**



**South West  
Water**

## South West Water Wholesale Charges 2020/21

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## **CHARGING POLICY**

Published below is a schedule of South West Water's wholesale charges for the provision of water and sewerage services. They come into effect on 1 April 2020.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991. Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

Charges are subject to the addition of any VAT chargeable.

## FIRST SCHEDULE

### Wholesale non-household unmeasured water supply charges 2020/21

Category of charge	£
<b>Water supply charges</b>	
Unmetered fixed charges (£ per annum) Rateable value charge	142.10
Unmetered variable charges (£ per RV£) Rateable value charge	1.4129
Other unmetered charges (£ per annum)	
Assessed per employee	64.63
Single lock-up garage	7.00

## SECOND SCHEDULE

### Wholesale non-household measured water supply charges 2020/21

Category of charge	£
<b>Water supply charges</b>	
Metered fixed charges (£ per annum)	
<22mm	32.15
23mm - 28mm	48.22
29mm - 42mm	62.49
43mm - 65mm	112.34
66mm - 80mm	124.14
81mm - 100mm	135.95
101 - 201mm and above	147.90
Metered variable charges (£ per m3)	1.9101

### Large User Falling Block Tariff

The customer must select the tariff in advance of the Charging Year

Volumetric charges per m3 (forecast volume shown vertically)	Rate of individual falling blocks shown horizontally					
	0-20MI	20-50MI	50-100MI	100-150MI	150-250MI	250-3,000MI
50 - 100MI	1.9101	1.9101	1.4506	1.4506	1.4506	1.4506
100 - 150MI	1.9101	1.9101	1.9101	1.0630	1.0630	1.0630
150 - 180MI	1.9101	1.9101	1.9101	1.9101	0.8456	0.8456
180 - 250MI	1.9101	1.9101	1.9101	1.9101	0.8456	0.8456
250 - 750MI	1.9101	1.9101	1.9101	1.9101	0.8456	0.8456
750 - 3,000MI	1.9101	1.9101	1.9101	1.9101	0.8456	0.8456
3,000MI	1.9101	1.9101	1.9101	1.9101	0.8456	0.8456

## THIRD SCHEDULE

### Wholesale non-household measured wastewater charges 2020/21

Large User falling block tariff customers who pay the additional surface water standing charge pay the abated rate on the volume below the threshold. Abated charges are for foul and highway drainage (excluding surface water drainage).

Highway drainage charges are shown separately from foul only and foul and surface water drainage charges, but apply to standard wholesale charge arrangements as part of the above service charges. Highway drainage charge elements are only shown separately as part of an Ofwat requirement.

Category of charge	£					
<b>Waste Water supply charges</b>						
Metered fixed charges (£ per annum)	Full (Foul, Surface water drainage and highway drainage)	Abated	Foul only	Highway drainage only	Surface Water drainage only	Surface Water Drainage and Highway Drainage
<22mm	53.13	31.88	31.88	0.00	21.25	21.25
23mm - 28mm	60.31	39.06	39.06	0.00	21.25	21.25
29mm - 42mm	67.33	46.08	46.08	0.00	21.25	21.25
43mm - 65mm	88.86	67.61	67.61	0.00	21.25	21.25
66mm - 80mm	95.89	74.64	74.64	0.00	21.25	21.25
81mm - 100mm	103.07	81.82	81.82	0.00	21.25	21.25
101mm and above	110.26	89.01	89.01	0.00	21.25	21.25
Metered variable charges (£ per m <sup>3</sup> )	3.3364	2.8364	2.4138	0.4225	0.5000	0.9225
Rate of individual falling blocks shown horizontally						
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI	Separate standing charge	
HS1	2.8364	2.5740	2.5740	2.5740	50000.00	
HS2	2.8364	2.8364	2.4512	2.4512	50000.00	
150MI	2.8364	2.8364	2.4512	2.4512	50000.00	

## Abated falling block

	Rate of individual falling blocks shown horizontally			
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI
50MI	2.8364	2.5740	2.5740	2.5740
100MI	2.8364	2.8364	2.4512	2.4512
150MI	2.8364	2.8364	2.4512	2.4512

## FOURTH SCHEDULE

### Wholesale non-household unmeasured wastewater charges 2020/21

Category of charge	£					
<b>Waste Water supply charges</b>						
Unmetered fixed charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
RV min<£50	N/A	0.00	21.25	120.09	21.25	141.34
RV £50-£1001	N/A	0.00	21.25	142.79	21.25	164.04
RV £1001-£5,000	N/A	0.00	21.25	142.79	21.25	164.04
RV £5,001-£50,000	N/A	0.00	21.25	142.79	21.25	164.04
RV>£50,000	N/A	0.00	21.25	142.79	21.25	164.04
No / Zero RV	N/A	0.00	21.25	120.09	21.25	141.34
Unmetered variable (£ per unit)	2.8682	0.4986	0.5000	3.3668	0.9986	3.8668

Other unmetered charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
Single lock up garage	N/A	0.00	13.00	6.80	13.00	19.80
General access to supplies: per employee charge	N/A	0.00	N/A	107.01	N/A	107.01
Surface water only fixed charge	N/A	0.00	53.21	N/A	53.21	N/A



## FIFTH SCHEDULE

### Wholesale non-household trade effluent charges 2020/21

The following tables contain the wholesale charges for trade effluent for non-household customers. R volume rates above 50MI and 100MI relate to two falling block tariffs. Customers select this tariff prior to the start of the Charging Year. The minimum charge will be applied where the total annual cost as calculated using the Mogden Formula is less than £285.

Where charge per m<sup>3</sup> of effluent = R + [V + M] + B(Ot/Os) + S(St/Ss)

Customer discharging (m <sup>3</sup> per annum) of trade effluent	<0.5MI	0.5-5MI	5-25MI	25-50MI	50-100MI	100-250MI	>250MI
R = reception and conveyance charge [p/m <sup>3</sup> ]	0.5519				0.4746	0.4189	
V = Primary treatment (volumetric) charge [p/m <sup>3</sup> ]	0.5307						
M = treatment and disposal charge where effluent goes to sea outfall [p/m <sup>3</sup> ]	0.1030						
B = biological oxidation of settled sewage charge [p/m <sup>3</sup> ]	1.0488						
S = treatment and disposal of primary sewage sludge charge [p/m <sup>3</sup> ]	0.5691						
Os = chemical oxygen demand (COD) of crude sewage on hour quiescent settlement	744						
Ss = total suspended solids of crude sewage [mg/litre]	449						
Ot = Chemical oxygen demand (COD) of effluent after one hour quiescent settlement at ph 7	Customer specific						
St = total suspended solids of effluent at ph 7 [mg/litre]	Customer specific						
Minimum charge	285.00						

The exemption charge is applied following a risk based assessment and is typically for low volume strength discharges. Its application is determined by South West Water.

Exemption charge	98.00
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## SIXTH SCHEDULE

### Wholesale household water supply charges 2020/21

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2020/21														
<b>Unmeasured Domestic Water Tariff</b> Fixed charge:  Variable charge (per £ RV)  Assessed Charge One Person Assessed Charge Two Person Assessed Charge Multi-occupancy Assessed Charge	130.50  1.4129  110.33 179.47 237.54														
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 One Person Assessed Charge Two Person Assessed Charge Multi-occupancy Assessed Charge	<table border="0"> <tr> <td style="text-align: center;"><u>1</u></td> <td style="text-align: center;"><u>2</u></td> <td style="text-align: center;"><u>3</u></td> </tr> <tr> <td style="text-align: right;">55.16</td> <td style="text-align: right;">82.75</td> <td style="text-align: right;">93.78</td> </tr> <tr> <td style="text-align: right;">89.74</td> <td style="text-align: right;">134.61</td> <td style="text-align: right;">152.55</td> </tr> <tr> <td style="text-align: right;">118.77</td> <td style="text-align: right;">178.16</td> <td style="text-align: right;">201.91</td> </tr> </table>			<u>1</u>	<u>2</u>	<u>3</u>	55.16	82.75	93.78	89.74	134.61	152.55	118.77	178.16	201.91
<u>1</u>	<u>2</u>	<u>3</u>													
55.16	82.75	93.78													
89.74	134.61	152.55													
118.77	178.16	201.91													
<b>Measured Domestic Water Tariff</b> Fixed charge (Meter size): up to and incl. 22mm 23mm to 28mm 29mm to 42mm 43mm to 65mm 66mm to 80mm 81mm to 100mm 101mm and above  Volume charge (per cubic metre)	20.55 36.62 50.89 100.74 112.54 124.35 136.30  1.9101														
WaterCare Tariff (Fixed charge) WaterCare Band 1 WaterCare Band 2 WaterCare Band 3  WaterCare Tariff Volume charge (per cubic metre) WaterCare Band 1 WaterCare Band 2 WaterCare Band 3  WaterSure Tariff annual charge	10.28 15.42 17.47  0.9550 1.4326 1.6236  191.33														

## SEVENTH SCHEDULE

### Wholesale household waste water charges 2020/21

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2020/21		
<b>Unmeasured Domestic Sewerage Tariff</b>			
1. Fixed charge:			
Properties up to £50 RV – with surface water			117.80
Properties up to £50 RV – no surface water			96.55
Properties over £50 RV – with surface water			140.50
Properties over £50 RV – no surface water			119.25
2. Variable charge			
(per £ RV) foul, surface water and highway			3.8668
(per £ RV) foul water and highway			3.3668
3. Assessed Charge			
One Person Assessed Charge (surface water: no surface water)			179.49 : 135.78
Two Person Assessed Charge (surface water: no surface water)			293.16 : 232.41
Multi-occupancy Assessed Charge (surface water: no surface water)			389.92 : 314.67
4. Surface Water Only Charge			37.56
<b>WaterCare Tariff Assessed Charge Band 1 : 2 : 3</b>			
	<u>1</u>	<u>2</u>	<u>3</u>
1. One Person Assessed Charge (surface water)	89.75	134.62	152.57
Two Person Assessed Charge (surface water)	146.58	219.87	249.19
Multi-occupancy Assessed Charge (surface water)	194.96	292.44	331.43
2. One Person Assessed Charge (no surface water)	67.89	101.83	115.41
Two Person Assessed Charge (no surface water)	116.21	174.31	197.55
Multi-occupancy Assessed Charge (no surface water)	157.33	236.00	267.47
<b>Measured Domestic Sewerage Tariff</b>			
1. Fixed charge (Meter size):			
up to and incl. 22mm – surface water/no surface water			29.59 : 8.34
23mm to 28mm – surface water/no surface water			36.77 : 15.52
29mm to 42mm – surface water/no surface water			43.79 : 23.24
43mm to 65mm – surface water/no surface water			65.32 : 44.07
66mm to 80mm – surface water/no surface water			72.35 : 51.10
80mm to 100mm – surface water/no surface water			79.53 : 58.28
100mm and above – surface water/no surface water			86.72 : 65.47
2. Volume charge			
(per cubic metre) foul, surface & highway			3.3364
(per cubic metre) foul and highway			2.8364
1. WaterCare Tariff (Fixed charge)			
WaterCare 1 surface water/no surface water			14.80 : 4.17
WaterCare 2 surface water/no surface water			22.19 : 6.26
WaterCare 3 surface water/no surface water			25.15 : 7.09
2. WaterCare Tariff Volume Charge (per cubic metre)			
WaterCare 1 surface water/no surface water			1.6682 : 1.4812
WaterCare 2 surface water/no surface water			2.5023 : 2.1273
WaterCare 3 surface water/no surface water			2.8359 : 2.4109
WaterSure Tariff annual charge			291.82

## **EIGHTH SCHEDULE**

### **Special Agreement wholesale charges 2020/21**

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on the [southwestwater.co.uk](http://southwestwater.co.uk) website.

## NINTH SCHEDULE

### Other miscellaneous charges 2020/21

Description of charge	£
<b>Searches fees and Environmental Information Reporting</b>	
Search fee (Residential CON29DW excluding VAT, other searches available – see sourceforsearches.co.uk)	45.30
Environmental Information Reporting	Quotation issued where necessary
Environmental Information Reporting – charge per staff hour	25.00
Photocopying / printing – black and white A4 (per sheet)	0.085
Photocopying / printing – black and white A3 (per sheet)	0.17
Photocopying / printing – colour A4 (per sheet)	0.85
Photocopying / printing – colour A3 (per sheet)	1.70
Where more than 40 sheets provided – time charge per hour (1 hour minimum)	12.50
Postage charge	At cost
<b>Disconnection and Reconnection</b>	
Reconnection charge (at the company stopcock)	67.50
Reconnection charge (not at the company stopcock)	Actual cost
Reconnection following a temporary disconnection (before 31 March 2007)	28.00
Disconnection at customer's request	No charge
Disconnection for non payment at retailer's request	Actual cost
Disconnection for breach of water fitting regulations	Actual cost
Abortive visit charge (disconnection)	21.00
<b>Trade Effluent</b>	
Obstructed sample visit	Actual cost
Variation of consent (applies to second and subsequent requests)	Actual cost
Sampling service	By quotation
Alternative structure trade effluent charge – standing charge (<50l/day)	98.00
Alternative structure trade effluent – minimum charge	285.00
Multi-site flushing (by agreement)	By quotation

<b>Miscellaneous</b>	
Miscellaneous work within normal working hours – cost per hour	21.00
Miscellaneous work outside normal working hours – cost per hour	21.00
Abortive visit charge (normal working hours)	21.00
Abortive visit charge (outside normal working hours)	21.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (normal working hours)	21.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (outside normal working hours)	41.50
Animal drinking troughs – annual unmeasured charge	429.98
Supplies made under South West Water supervision (non-permanent meter)	1.9101 per cu m
Minimum charge for supplies made under South West Water supervision (or other supply at the Company's discretion)	226.35
Water supplied through a portable standpipe	1.9101 per cu m
Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates	Contractor rates
Replacement of lead service pipes – free of charge when customer is replacing their lead pipework	-
Fire hydrant installation and repair – for information please contact South West Water Developer Services – <a href="mailto:developerservices@southwestwater.co.uk">developerservices@southwestwater.co.uk</a>	By quotation
Water fittings regulations inspections – for information please see South West Water New Connections and Developer Services Charging Arrangement	at cost
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	2.5387 per cu m
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	2.5387 per cu m
RPZ Valve testing	By quotation
Section 53 electricity distribution company occupation (on 50% of RV or other percentage as agreed)	Annual charge of £2.6355 in the £ on 50% or other % as agreed
Hospitalisation charge – Household customers water only fixed annual	55.16
Hospitalisation charge – Household customers sewerage only fixed annual	89.75
Hospitalisation charge – Household customers water and sewerage fixed annual	144.91
C1 process requests (verification of meter details or meter supply arrangements)	21.00
Site visit to confirm supply arrangements or meter details	101.50

<b>Meters and related charges</b>	
External use meter (sub-meter, non-return to sewer)	161.50
Household meter testing (results in spec)	70.00
Commercial water meter installation (no meter box in place)	161.50
Commercial water meter installation (meter box in place)	18.00
Commercial meter testing (results in spec) <22mm	70.00
Commercial meter testing (results in spec) 23-42mm	144.50
Commercial meter testing (results in spec) <43mm	Actual cost
Multiple meters (single residence) additional annual charge per meter	6.50
AMR meters – above ground up to 20mm	86.00
AMR meters – above ground 25/28mm (1")	119.50
AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	145.50
AMR meters – above ground 50/54 and 65mm (2" and 2.5")	182.00
AMR meters – above ground 75/80mm (3")	202.00
AMR meters – above ground 100mm (4")	223.50
AMR meters – above ground 125 and 150mm (5" and 6")	243.00
AMR meters – above ground >150mm (>6")	261.00
Non AMR meters – above ground up to 20mm	50.00
Non AMR meters – above ground 25/28mm (1")	70.00
Non AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	86.00
Non AMR meters – above ground 50/54 and 65mm (2" and 2.5")	107.00
Non AMR meters – above ground 75/80mm (3")	118.00
Non AMR meters – above ground 100mm (4")	131.00
Non AMR meters – above ground 125 and 150mm (5" and 6")	142.50
Non AMR meters – above ground >150mm (>6")	153.00
AMR Exchange above ground meter (retailer request) up to 20mm	192.00
AMR Exchange above ground meter (retailer request) 25/28mm (1")	192.00
AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	192.00
AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	192.00
AMR Exchange above ground meter (retailer request) 75/80mm (3")	192.00
AMR Exchange above ground meter (retailer request) 100mm (4")	192.00
AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")	192.00
AMR Exchange above ground meter (retailer request) >150mm (>6")	192.00
Non AMR Exchange above ground meter (retailer request) up to 20mm	164.50
Non AMR Exchange above ground meter (retailer request) 25/28mm (1")	164.50
Non AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	164.50
Non AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	164.50
Non AMR Exchange above ground meter (retailer request) 75/80 mm(3")	164.50
Non AMR Exchange above ground meter (retailer request) 100mm (4")	164.50
Non AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")	164.50
Non AMR Exchange above ground meter (retailer request) >150mm (>6")	164.50
AMR replace below ground meter (retailer request) up to 20mm	66.00
AMR replace below ground meter (retailer request) 25/28mm (1")	66.00

AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	66.00
AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	66.00
AMR replace below ground meter (retailer request) 75/80mm (3")	66.00
AMR replace below ground meter (retailer request) 100mm (4")	66.00
AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	66.00
AMR replace below ground meter (retailer request) >150mm (>6")	66.00
Non AMR replace below ground meter (retailer request) up to 20mm	38.50
Non AMR replace below ground meter (retailer request) 25/28mm (1")	38.50
Non AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	38.50
Non AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	38.50
Non AMR replace below ground meter (retailer request) 75/80mm (3")	38.50
Non AMR replace below ground meter (retailer request) 100mm (4")	38.50
Non AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	38.50
Non AMR replace below ground meter (retailer request) >150mm (>6")	38.50
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	263.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	263.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	228.50
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	228.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	351.50
AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	386.50
AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	411.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	448.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	469.50



AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	489.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	509.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	528.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm	318.00
Non AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	351.50
Non AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	378.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	414.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	434.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	454.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	475.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	493.50
AMR / Non AMR - surfaced roads	By quotation
Site survey to determine viability of meter exchange (retailer request)	21.00
Abortive visit charge for metering services	21.00
Meter reading service for retailers;	By quotation
<b>Damage to apparatus</b>	
Where South West Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost
<b>Tankered Waste</b>	
Non-automated reception sites – domestic cesspool contents	8.15 per cu m
Non-automated reception sites – domestic waste waters (eg septic tanks)	13.70 per cu m
Automated reception sites – domestic waste waters under 1000mg/l suspended solids	2.96 per cu m
Automated reception sites – domestic waste waters 1000mg/l or more of suspended solids and up to 1% dry solids	8.15 per cu m
Automated reception sites – domestic waste with more than 1% dry solids	24.47 per cu m
Commercial/industrial waste waters	By quotation
Per load charge to cover regulatory requirements	14.67