

**Wholesale Charges  
Household and Non-household  
2021/22**



**South West  
Water**

## South West Water Wholesale Charges 2021/22

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## **CHARGING POLICY**

Published below is a schedule of South West Water's wholesale charges for the provision of water and sewerage services. They come into effect on 1 April 2021.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991. Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

Charges are subject to the addition of any VAT chargeable.

## FIRST SCHEDULE

### Wholesale non-household unmeasured water supply charges 2021/22

Category of charge	£
<b>Water supply charges</b>	
Unmetered fixed charges (£ per annum) Rateable value charge	149.22
Unmetered variable charges (£ per RV£) Rateable value charge	1.4834
Other unmetered charges (£ per annum)	
Assessed per employee	65.42
Single lock-up garage	7.00

## SECOND SCHEDULE

### Wholesale non-household measured water supply charges 2021/22

Category of charge	£
<b>Water supply charges</b>	
Metered fixed charges (£ per annum)	
<22mm	32.55
23mm - 28mm	48.64
29mm - 42mm	62.95
43mm - 65mm	112.88
66mm - 80mm	124.70
81mm - 100mm	136.53
101 - 201mm and above	148.50
Metered variable charges (£ per m3)	1.9336

### Large User Falling Block Tariff

The customer must select the tariff in advance of the Charging Year

Volumetric charges per m3 (forecast volume shown vertically)	Rate of individual falling blocks shown horizontally					
	0-20MI	20-50MI	50-100MI	100-150MI	150-250MI	250-3,000MI
50 - 100MI	1.9336	1.9336	1.4185	1.4185	1.4185	1.4185
100 - 150MI	1.9336	1.9336	1.9336	1.0395	1.0395	1.0395
150 - 180MI	1.9336	1.9336	1.9336	1.9336	0.8269	0.8269
180 - 250MI	1.9336	1.9336	1.9336	1.9336	0.8269	0.8269
250 - 750MI	1.9336	1.9336	1.9336	1.9336	0.8269	0.8269
750 - 3,000MI	1.9336	1.9336	1.9336	1.9336	0.8269	0.8269
3,000MI	1.9336	1.9336	1.9336	1.9336	0.8269	0.8269

## THIRD SCHEDULE

### Wholesale non-household measured wastewater charges 2021/22

Large User falling block tariff customers who pay the additional surface water standing charge pay the abated rate on the volume below the threshold. Abated charges are for foul and highway drainage (excluding surface water drainage).

Highway drainage charges are shown separately from foul only and foul and surface water drainage charges, but apply to standard wholesale charge arrangements as part of the above service charges. Highway drainage charge elements are only shown separately as part of an Ofwat requirement.

Category of charge	£					
<b>Waste Water supply charges</b>						
Metered fixed charges (£ per annum)	Full (Foul, Surface water drainage and highway drainage)	Abated	Foul only	Highway drainage only	Surface Water drainage only	Surface Water Drainage and Highway Drainage
<22mm	52.93	31.49	31.49	0.00	21.44	21.44
23mm - 28mm	60.12	38.68	38.68	0.00	21.44	21.44
29mm - 42mm	67.15	45.71	45.71	0.00	21.44	21.44
43mm - 65mm	88.71	67.27	67.27	0.00	21.44	21.44
66mm - 80mm	95.75	74.31	74.31	0.00	21.44	21.44
81mm - 100mm	102.94	81.50	81.50	0.00	21.44	21.44
101mm and above	110.13	88.69	88.69	0.00	21.44	21.44
Metered variable charges (£ per m3)	3.2938	2.7838	2.3691	0.4147	0.5100	0.9247
Rate of individual falling blocks shown horizontally						
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI	Separate standing charge	
HS1	2.7838	2.5179	2.5179	2.5179	51000.00	
HS2	2.7838	2.7838	2.3977	2.3977	51000.00	

150MI	2.7838	2.7838	2.3977	2.3977	51000.00
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**Abated falling block**

	Rate of individual falling blocks shown horizontally			
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI
50MI	2.7838	2.5179	2.5179	2.5179
100MI	2.7838	2.7838	2.3977	2.3977
150MI	2.7838	2.7838	2.3977	2.3977

## FOURTH SCHEDULE

### Wholesale non-household unmeasured wastewater charges 2021/22

Category of charge	£					
<b>Waste Water supply charges</b>						
Unmetered fixed charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
RV min<£50	N/A	0.00	21.44	119.95	21.44	141.39
RV £50-£1001	N/A	0.00	21.44	142.71	21.44	164.15
RV £1001-£5,000	N/A	0.00	21.44	142.71	21.44	164.15
RV £5,001-£50,000	N/A	0.00	21.44	142.71	21.44	164.15
RV>£50,000	N/A	0.00	21.44	142.71	21.44	164.15
No / Zero RV	N/A	0.00	21.44	119.95	21.44	141.39
Unmetered variable (£ per unit)	2.7137	0.5086	0.5100	3.2223	1.0186	3.7323

Other unmetered charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
Single lock up garage	N/A	0.00	13.79	7.00	13.79	20.79
General access to supplies: per employee charge	N/A	0.00	N/A	106.13	N/A	106.13
Surface water only fixed charge	N/A	0.00	55.87	N/A	55.87	N/A



## FIFTH SCHEDULE

### Wholesale non-household trade effluent charges 2021/22

The following tables contain the wholesale charges for trade effluent for non-household customers. R volume rates above 50MI and 100MI relate to two falling block tariffs. Customers select this tariff prior to the start of the Charging Year. The minimum charge will be applied where the total annual cost as calculated using the Mogden Formula is less than £285.

Where charge per m<sup>3</sup> of effluent = R + [V + M] + B(Ot/Os) + S(St/Ss)

Customer discharging (m <sup>3</sup> per annum) of trade effluent	<0.5MI	0.5-5MI	5-25MI	25-50MI	50-100MI	100-250MI	>250MI
R = reception and conveyance charge [p/m <sup>3</sup> ]	0.5465				0.4700	0.4148	
V = Primary treatment (volumetric) charge [p/m <sup>3</sup> ]	0.5255						
M = treatment and disposal charge where effluent goes to sea outfall [p/m <sup>3</sup> ]	0.1030						
B = biological oxidation of settled sewage charge [p/m <sup>3</sup> ]	1.0385						
S = treatment and disposal of primary sewage sludge charge [p/m <sup>3</sup> ]	0.5635						
Os = chemical oxygen demand (COD) of crude sewage on hour quiescent settlement	744						
Ss = total suspended solids of crude sewage [mg/litre]	449						
Ot = Chemical oxygen demand (COD) of effluent after one hour quiescent settlement at ph 7	Customer specific						
St = total suspended solids of effluent at ph 7 [mg/litre]	Customer specific						
Minimum charge	285.80						

The exemption charge is applied following a risk based assessment and is typically for low volume strength discharges. Its application is determined by South West Water.

Exemption charge	98.28
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## SIXTH SCHEDULE

### Wholesale household water supply charges 2021/22

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2021/22				
<b>Unmeasured Domestic Water Tariff</b> Fixed charge:  Variable charge (per £ RV)  Assessed Charge One Person Assessed Charge Two Person Assessed Charge Multi-occupancy Assessed Charge	137.28  1.4834  113.42 183.03 241.04				
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5  One Person Assessed Charge Two Person Assessed Charge Multi-occupancy Assessed Charge	<u>1</u>  56.71 91.52 120.52	<u>2</u>  85.07 137.27 180.78	<u>3</u>  96.41 155.58 204.88	<u>4</u>  28.36 45.76 60.26	<u>5</u>  17.01 27.45 36.16
<b>Measured Domestic Water Tariff</b> Fixed charge (Meter size): up to and incl. 22mm 23mm to 28mm 29mm to 42mm 43mm to 65mm 66mm to 80mm 81mm to 100mm 101mm and above  Volume charge (per cubic metre)	20.61 36.70 51.01 100.94 112.76 124.59 136.56  1.9336				
WaterCare Tariff (Fixed charge) WaterCare Band 1 WaterCare Band 2 WaterCare Band 3 WaterCare Band 4 WaterCare Band 5  WaterCare Tariff Volume charge (per cubic metre) WaterCare Band 1 WaterCare Band 2 WaterCare Band 3 WaterCare Band 4 WaterCare Band 5  WaterSure Tariff annual charge	10.31 15.46 17.52 5.15 3.09  0.9668 1.4502 1.6435 0.4834 0.29  196.91				

## SEVENTH SCHEDULE

### Wholesale household waste water charges 2021/22

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2021/22				
<b>Unmeasured Domestic Sewerage Tariff</b> <ol style="list-style-type: none"> <li>1. Fixed charge:               <ul style="list-style-type: none"> <li>Properties up to £50 RV – with surface water</li> <li>Properties up to £50 RV – no surface water</li> <li>Properties over £50 RV – with surface water</li> <li>Properties over £50 RV – no surface water</li> </ul> </li> <li>2. Variable charge               <ul style="list-style-type: none"> <li>(per £ RV) foul, surface water and highway</li> <li>(per £ RV) foul water and highway</li> </ul> </li> <li>3. Assessed Charge               <ul style="list-style-type: none"> <li>One Person Assessed Charge (surface water: no surface water)</li> <li>Two Person Assessed Charge (surface water: no surface water)</li> <li>Multi-occupancy Assessed Charge (surface water: no surface water)</li> </ul> </li> <li>4. Surface Water Only Charge</li> </ol>	<p style="text-align: right;">118.13 96.69 140.89 119.45</p> <p style="text-align: right;">3.7323 3.2223</p> <p style="text-align: right;">179.87 : 135.17 292.52 : 230.38 386.39 : 309.72</p> <p style="text-align: right;">39.78</p>				
<b>WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5</b> <ol style="list-style-type: none"> <li>1. One Person Assessed Charge (surface water) Two Person Assessed Charge (surface water) Multi-occupancy Assessed Charge (surface water)</li> <li>2. One Person Assessed Charge (no surface water) Two Person Assessed Charge (no surface water) Multi-occupancy Assessed Charge (no surface water)</li> </ol>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
<b>Measured Domestic Sewerage Tariff</b> <ol style="list-style-type: none"> <li>1. Fixed charge (Meter size):               <ul style="list-style-type: none"> <li>up to and incl. 22mm – surface water/no surface water</li> <li>23mm to 28mm – surface water/no surface water</li> <li>29mm to 42mm – surface water/no surface water</li> <li>43mm to 65mm – surface water/no surface water</li> <li>66mm to 80mm – surface water/no surface water</li> <li>80mm to 100mm – surface water/no surface water</li> <li>100mm and above – surface water/no surface water</li> </ul> </li> <li>2. Volume charge               <ul style="list-style-type: none"> <li>(per cubic metre) foul, surface &amp; highway</li> <li>(per cubic metre) foul and highway</li> </ul> </li> </ol>	<p style="text-align: right;">89.93 134.90 152.89 44.97 26.98 193.19 289.79 328.43 96.60 57.96</p> <p style="text-align: right;">67.59 101.38 114.90 33.79 20.28 115.19 172.78 195.82 57.59 34.56</p> <p style="text-align: right;">29.67 : 8.23 36.86 : 15.42 43.89 : 22.45 65.45 : 44.01 72.49 : 51.05 79.68 : 58.24 86.87 : 65.43</p> <p style="text-align: right;">3.2938 2.7838</p>				
<ol style="list-style-type: none"> <li>1. WaterCare Tariff (Fixed charge)               <ul style="list-style-type: none"> <li>WaterCare 1 surface water/no surface water</li> <li>WaterCare 2 surface water/no surface water</li> </ul> </li> </ol>	<p style="text-align: right;">14.84 : 4.12 22.26 : 6.18</p>				

WaterCare 3 surface water/no surface water	25.22 : 7.00
WaterCare 4 surface water/no surface water	7.42 : 2.06
WaterCare 5 surface water/no surface water	4.45 : 1.24
2. WaterCare Tariff Volume Charge (per cubic metre)	
WaterCare 1 surface water/no surface water	1.6469 : 1.3919
WaterCare 2 surface water/no surface water	2.4703 : 2.0878
WaterCare 3 surface water/no surface water	2.7997 : 2.3662
WaterCare 4 surface water/no surface water	0.8234 : 0.6959
WaterCare 5 surface water/no surface water	0.4941 : 0.4176
WaterSure Tariff annual charge	291.23

## **EIGHTH SCHEDULE**

### **Special Agreement wholesale charges 2021/22**

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on the [southwestwater.co.uk](http://southwestwater.co.uk) website.

## NINTH SCHEDULE

### Other miscellaneous charges 2021/22

Description of charge	£
<b>Searches fees and Environmental Information Reporting</b>	
Search fee (Residential CON29DW excluding VAT, other searches available – see <a href="http://sourceforsearches.co.uk">sourceforsearches.co.uk</a> )	45.30
Environmental Information Reporting	Quotation issued where necessary
Environmental Information Reporting – charge per staff hour	25.00
Photocopying / printing – black and white A4 (per sheet)	0.085
Photocopying / printing – black and white A3 (per sheet)	0.17
Photocopying / printing – colour A4 (per sheet)	0.85
Photocopying / printing – colour A3 (per sheet)	1.70
Where more than 40 sheets provided – time charge per hour (1 hour minimum)	12.50
Postage charge	At cost
<b>Disconnection and Reconnection</b>	
Reconnection charge (at the company stopcock)	68.00
Reconnection charge (not at the company stopcock)	Actual cost
Reconnection following a temporary disconnection (before 31 March 2007)	28.00
Disconnection at customer's request	No charge
Disconnection for non payment at retailer's request	Actual cost
Disconnection for breach of water fitting regulations	Actual cost
Abortive visit charge (disconnection)	21.00
<b>Trade Effluent</b>	
Obstructed sample visit	Actual cost
Variation of consent (applies to second and subsequent requests)	Actual cost
Sampling service	By quotation
Alternative structure trade effluent charge – standing charge (<50l/day)	98.50
Alternative structure trade effluent – minimum charge	286.50
Multi-site flushing (by agreement)	By quotation

<b>Miscellaneous</b>	
Miscellaneous work within normal working hours – cost per hour	21.00
Miscellaneous work outside normal working hours – cost per hour	21.00
Abortive visit charge (normal working hours)	21.00
Abortive visit charge (outside normal working hours)	21.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (normal working hours)	21.00
Operational visits to customers at the Retailers request which are in addition to the standard requirements necessary for the wholesale provision of water and sewerage services (outside normal working hours)	41.50
Animal drinking troughs – annual unmeasured charge	432.36
Supplies made under South West Water supervision (non-permanent meter)	1.9336 per cu m
Minimum charge for supplies made under South West Water supervision (or other supply at the Company's discretion)	227.60
Water supplied through a portable standpipe	1.9336 per cu m
Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates	Contractor rates
Replacement of lead service pipes – free of charge when customer is replacing their lead pipework	-
Fire hydrant installation and repair – for information please contact South West Water Developer Services – <a href="mailto:developerservices@southwestwater.co.uk">developerservices@southwestwater.co.uk</a>	By quotation
Water fittings regulations inspections – for information please see South West Water New Connections and Developer Services Charging Arrangement	at cost
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	2.5699 per cu m
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	2.5699 per cu m
RPZ Valve testing	By quotation
Section 53 electricity distribution company occupation (on 50% of RV or other percentage as agreed)	Annual charge of £2.6501 in the £ on 50% or other % as agreed
Hospitalisation charge – Household customers water only fixed annual	56.71
Hospitalisation charge – Household customers sewerage only fixed annual	89.93
Hospitalisation charge – Household customers water and sewerage fixed annual	146.65
C1 process requests (verification of meter details or meter supply arrangements)	21.00
Site visit to confirm supply arrangements or meter details	102.00

<b>Meters and related charges</b>	
External use meter (sub-meter, non-return to sewer)	162.50
Household meter testing (results in spec)	70.50
Commercial water meter installation (no meter box in place)	162.50
Commercial water meter installation (meter box in place)	18.00
Commercial meter testing (results in spec) <22mm	70.50
Commercial meter testing (results in spec) 23-42mm	145.50
Commercial meter testing (results in spec) <43mm	Actual cost
Multiple meters (single residence) additional annual charge per meter	6.50
AMR meters – above ground up to 20mm	86.50
AMR meters – above ground 25/28mm (1")	120.00
AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	146.50
AMR meters – above ground 50/54 and 65mm (2" and 2.5")	183.00
AMR meters – above ground 75/80mm (3")	203.00
AMR meters – above ground 100mm (4")	224.50
AMR meters – above ground 125 and 150mm (5" and 6")	244.50
AMR meters – above ground >150mm (>6")	262.50
AMR Exchange above ground meter (retailer request) - all meter sizes	193.00
AMR replace below ground meter (retailer request) - all meter sizes	66.50
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) - all meter sizes	264.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	353.50
AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	388.50
AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	414.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	450.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	472.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	491.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	512.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	531.00
AMR surfaced roads	By quotation
Site survey to determine viability of meter exchange (retailer request)	21.00
Abortive visit charge for metering services	21.00
Meter reading service for retailers;	By quotation
<b>Damage to apparatus</b>	
Where South West Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost
<b>Tankered Waste</b>	



Non-automated reception sites – domestic cesspool contents	8.2 per cu m
Non-automated reception sites – domestic waste waters (eg septic tanks)	13.78 per cu m
Automated reception sites – domestic waste waters under 1000mg/l suspended solids	2.98 per cu m
Automated reception sites – domestic waste waters 1000mg/l or more of suspended solids and up to 1% dry solids	8.20 per cu m
Automated reception sites – domestic waste with more than 1% dry solids	24.61 per cu m
Commercial/industrial waste waters	By quotation
Per load charge to cover regulatory requirements	14.75