Wholesale Charges Household and Non-household 2018/19



South West Water Wholesale Charges 2018/19

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CHARGING POLICY

Published below is a schedule of South West Water's wholesale charges for the provision of water and sewerage services. They come into effect on 1 April 2018.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991. Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

Charges are subject to the addition of any VAT chargeable.

FIRST SCHEDULE

Wholesale non-household unmeasured water supply charges 2018/19

Category of charge	£
Water supply charges	
Unmetered fixed charges (£ per annum)	129.80
Rateable value charge	129.00
Unmetered variable charges (£ per RV£)	1.6794
Rateable value charge	1.07 94
Other unmetered charges (£ per annum)	
Assessed per employee	46.60
Single lock-up garage	7.00

SECOND SCHEDULE

Wholesale non-household measured water supply charges 2018/19

Category of charge	£
Water supply charges	
Metered fixed charges (£ per annum)	
<22mm	15.60
23mm - 28mm	29.28
29mm - 42mm	41.52
43mm - 65mm	84.12
66mm - 80mm	94.20
81mm - 100mm	104.28
101 - 201mm and above	114.48
Metered variable charges (£ per m3)	1.8259

Large User Falling Block Tariff

The customer must select the tariff in advance of the Charging Year

Volumetric charges per m3 (forecast volume shown vertically)	Rate of individual falling blocks shown horizontally						
	0-20MI	20-50MI	50-100MI	100-150MI	150-250MI	250-3,000MI	
50 - 100MI	1.8259	1.8259	1.5087	1.5087	1.5087	1.5087	
100 - 150MI	1.8259	1.8259	1.8259	1.1056	1.1056	1.1056	
150 - 180MI	1.8259	1.8259 1.8259 1.8259 0.8797 0.8797					
180 - 250MI	1.8259	1.8259	1.8259	1.8259	0.8797	0.8797	
250 - 750MI	1.8259	1.8259	1.8259	1.8259	0.8797	0.8797	
750 - 3,000MI	1.8259 1.8259 1.8259 0.8797 0.8797						
3,000MI	1.8259	1.8259	1.8259	1.8259	0.8797	0.8797	

THIRD SCHEDULE

Wholesale non-household measured wastewater charges 2018/19

Large User falling block tariff customers who pay the additional surface water standing charge pay the abated rate on the volume below the threshold. Abated charges are for foul and highway drainage (excluding surface water drainage).

Highway drainage charges are shown separately from foul only and foul and surface water drainage charges, but apply to standard wholesale charge arrangements as part of the above service charges. Highway drainage charge elements are only shown separately as part of an Ofwat requirement.

Category of charge	£					
Waste Water supply charge	es					
Metered fixed charges (£ per annum)	Full (Foul, Surface water drainage and highwa drainage)	Abated	Foul only	Highway drainage only	Surface Water drainage only	Surface Water Drainage and Highway Drainage
<22mm	20.88	2.04	2.04	0.00	18.84	18.84
23mm - 28mm	26.88	8.04	8.04	0.00	18.84	18.84
29mm - 42mm	32.76	13.92	13.92	0.00	18.84	18.84
43mm - 65mm	50.88	32.04	32.04	0.00	18.84	18.84
66mm - 80mm	56.76	37.92	37.92	0.00	18.84	18.84
81mm - 100mm	62.76	43.92	43.92	0.00	18.84	18.84
101mm and above	68.76	49.92	49.92	0.00	18.84	18.84
Metered variable charges (£ per m3)	3.4004	2.9832		0.4444	0.4172	0.8616
	Rate of ind	ividual fallin	g blocks sho	own horizon		
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100- 250MI	>250MI	Separate standing charge	
HS1	2.9832	2.7788	2.7788	2.7788	41720.00	
HS2	2.9832	2.9832	2.6463	2.6463	41720.00	
150MI	2.9832	2.9832	2.6463	2.6463	41720.00	

Abated falling block

	Rate of individual falling blocks shown horizontally				
Volumetric charges – falling block (forecast volume shown vertically)	<50MI	50-100MI	100-250MI	>250MI	
50MI	2.9832	2.7788	2.7788	2.7788	
100MI	2.9832	2.9832	2.6463	2.6463	
150MI	2.9832	2.9832	2.6463	2.6463	

FOURTH SCHEDULE

Wholesale non-household unmeasured wastewater charges 2018/19

Category of charge	£					
Waste Water supply charges						
Unmetered fixed charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway drainage)
RV min<£50	N/A	0.00	18.80	95.60	18.80	114.40
RV £50-£1001	N/A	0.00	18.80	117.40	18.80	136.20
RV £1001-£5,000	N/A	0.00	18.80	117.40	18.80	136.20
RV £5,001-£50,000	N/A	0.00	18.80	117.40	18.80	136.20
RV>£50,000	N/A	0.00	18.80	117.40	18.80	136.20
No / Zero RV	N/A	0.00	18.80	95.60	18.80	114.40
Unmetered variable (£ per unit)	2.6718	0.4645	0.3455	3.1363	0.8100	3.4818

Other unmetered charges (£ per annum)	Foul only	Highway drainage only	Surface Water drainage only	Foul and Highway drainage	Surface Water Drainage and Highway Drainage	Full (Foul, Surface water drainage and highway
Single lock up garage	N/A	0.00	13.00	6.80	13.00	drainage) 19.80
General access to	N/A	0.00	N/A	77.10	N/A	77.10
supplies: per employee charge	IN/A	0.00	IN/A	77.10	IN/A	77.10
Surface water only fixed charge	N/A	0.00	37.00	N/A	37.00	N/A

FIFTH SCHEDULE

Wholesale non-household trade effluent charges 2018/19

The following tables contain the wholesale charges for trade effluent for non-household customers. R volume rates above 50Ml and 100Ml relate to two falling block tariffs. Customers select this tariff prior to the start of the Charging Year. The alternative standing charge applies to customers below 50 litres/day.

Where charge per m3 of effluent = R + [V + M] + B(Ot/Os) + S(St/Ss)

Customer discharging (m3 per annum) of trade effluent	<0.5Ml	0.5-5MI	5-25MI	25-50MI	50-100MI	100-250MI	>250MI
R = reception and conveyance charge [p/m³]		0.9	5617		0.4831	0.426	69
V = Primary treatment (volumetric) charge [p/m³]				0.5663	1		
M = treatment and disposal charge where effluent goes to sea outfall [p/m³]				0.1030)		
B = biological oxidation of settled sewage charge [p/m³]	1.1192						
S = treatment and disposal of primary sewage sludge charge [p/m³]	0.6073						
Os = chemical oxygen demand (COD) of crude sewage on hour quiescent settlement	744						
Ss = total suspended solids of crude sewage [mg/litre]	449						
Ot = Chemical oxygen demand (COD) of effluent after one hour quiescent settlement at ph 7	Customer specific						
St = total suspended solids of effluent at ph 7 [mg/litre]		Customer specific					

Minimum charge	285.00
Exemption charge (for volumes <50l/day)	98.00

SIXTH SCHEDULE

Wholesale household water supply charges 2018/19

The following charges are subject to the addition of any VAT chargeable.

Description of Charge	Costs of delivery, treatment charge 2018/19
Unmeasured Domestic Water Tariff	
Fixed charge:	129.80
Variable charge (per £ RV)	1.6039
Assessed Charge	
One Person Assessed Charge	100.00
Two Person Assessed Charge	167.50
Multi-occupancy Assessed Charge	244.50
WaterCare Tariff Assessed Charge Band 1 : 2 : 3	
One Person Assessed Charge	<u>1 2 3</u>
Two Person Assessed Charge	
Multi-occupancy Assessed Charge	50.00 75.00 85.00
main occupancy recocced change	84.00 125.50 142.50
	122.50 183.50 208.00
Measured Domestic Water Tariff	
Fixed charge (Meter size):	
up to and incl. 22mm	15.60
23mm to 28mm	29.28
29mm to 42mm	41.52
43mm to 65mm	84.12
66mm to 80mm	94.20
81mm to 100mm	104.28
101mm and above	114.48
Volume charge (per cubic metre)	1.7783
WaterCare Tariff (Fixed charge)	
WaterCare Band 1	7.80
WaterCare Band 2	11.76
WaterCare Band 3	13.32
 WaterCare Tariff Volume charge (per cubic metre)	
WaterCare Band 1	0.8892
WaterCare Band 2	1.3337
WaterCare Band 3	1.3337
WaterSure Tariff annual charge	191.43

SEVENTH SCHEDULE

Wholesale household waste water charges 2018/19 The following charges are subject to the addition of any VAT chargeable.

Descri	ption of Charge	Costs of delivery, treatment charge 2018/19
Unme	asured Domestic Sewerage Tariff	
	Fixed charge:	
	Properties up to £50 RV – with surface water	114.40
	Properties up to £50 RV – no surface water	95.60
	Properties over £50 RV – with surface water	136.20
	Properties over £50 RV – no surface water	117.40
2	Variable charge	
۷.	(per £ RV) foul, surface water and highway	3.4818
	(per £ RV) foul water and highway	3.1363
	(per £ KV) four water and highway	3.1303
3.	Assessed Charge	4=4.00.400.00
	One Person Assessed Charge (surface water: no surface water)	171.00 : 133.00
	Two Person Assessed Charge (surface water: no surface water	290.50 : 238.00
	Multi-occupancy Assessed Charge (surface water: no surface water)	427.00 : 357.50
4.	Surface Water Only Charge	37.00
Water	Care Tariff Assessed Charge Band 1 : 2 : 3	<u>1</u> <u>2</u> <u>3</u>
1.	One Person Assessed Charge (surface water)	68.50 128.50 145.50
1.	Two Person Assessed Charge (surface water)	145.50 218.00 247.00
	Multi-occupancy Assessed Charge (surface water)	213.50 320.50 363.00
	man occupancy / lococcod onargo (canado nator)	
2.	One Person Assessed Charge (no surface water)	53.00 99.50 113.00
	Two Person Assessed Charge (no surface water)	119.00 178.50 202.50
	Multi-occupancy Assessed Charge (no surface water)	179.00 268.00 304.00
Measu	red Domestic Sewerage Tariff	
1.	Fixed charge (Meter size):	
	up to and incl. 22mm – surface water/no surface water	20.88 : 2.04
	23mm to 28mm – surface water/no surface water	26.88 : 8.04
	29mm to 42mm – surface water/no surface water	32.76 : 13.92
	43mm to 65mm – surface water/no surface water	50.88 : 32.04
	66mm to 80mm – surface water/no surface water	56.76 : 37.92
	80mm to 100mm – surface water/no surface water	62.76 : 43.92
	100mm and above – surface water/no surface water	68.76 : 49.92
2	Volume charge	
	(per cubic metre) foul, surface & highway	
	(per cubic metre) foul and highway	3.3214
	(ps. odolo motro) rodi dila mgmay	2.9042
1.	WaterCare Tariff (Fixed charge)	
	WaterCare 1 surface water/no surface water	10.44 : 1.08
	WaterCare 2 surface water/no surface water	15.72 : 1.56
	WaterCare 3 surface water/no surface water	17.76 : 1.68
2.	WaterCare Tariff Volume Charge (per cubic metre)	
	WaterCare 1 surface water/no surface water	1.6607 : 1.4521
	WaterCare 2 surface water/no surface water	2.4911 : 2.1782
	WaterCare 3 surface water/no surface water	2.8232 : 2.4686
Water	Sure Tariff annual charge	303.02
· · atort	Sare Talli almai onarge	000.02

EIGHTH SCHEDULE

Special Agreement wholesale charges 2018/19

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on the southwestwater.co.uk website.

NINTH SCHEDULE

Other miscellaneous charges 2018/19

Description of charge	£
Searches fees and Environmental Information Reporting	
Search fee (Residential CON29DW excluding VAT, other searches available – see sourceforsearches.co.uk)	40.30
Additional charge for each copy document	5.00
Environmental Information Reporting	Quotation issued
	where necessary
Environmental Information Reporting – charge per staff hour	25.00
Photocopying / printing – black and white A4 (per sheet)	0.085
Photocopying / printing – black and white A3 (per sheet)	0.17
Photocopying / printing – colour A4 (per sheet)	0.85
Photocopying / printing – colour A3 (per sheet)	1.70
Where more than 40 sheets provided – time charge per hour (1 hour minimum)	12.50
Postage charge	At cost
Disconnection and Reconnection	
Reconnection charge (at the company stopcock)	63.50
Reconnection charge (not at the company stopcock)	Actual cost
Reconnection following a temporary disconnection (before 31 March 2007)	26.50
Disconnection at customer's request	No charge
Disconnection for non payment at retailer's request	Actual cost
Disconnection for breach of water fitting regulations	Actual cost
Abortive visit charge (disconnection)	20.00
Trade Effluent	
Obstructed sample visit	Actual cost
Variation of consent (applies to second and subsequent requests)	Actual cost
Sampling service	By quotation
Alternative structure trade effluent charge – standing charge (<50l/day)	98.00
Alternative structure trade effluent – minimum charge	285.00
Miscellaneous	
Miscellaneous work within normal working hours – cost per hour	20.00
Miscellaneous work outside normal working hours – cost per hour	20.00
Abortive visit charge (normal working hours)	20.00
Abortive visit charge (outside normal working hours)	20.00
Operational visits to customers at the Retailers request which are in addition to the	20.00

standard requirements necessary for the wholesale provision of water and	
sewerage services (normal working hours)	
Operational visits to customers at the Retailers request which are in addition to the	40.00
standard requirements necessary for the wholesale provision of water and	
sewerage services (outside normal working hours)	400.00
Animal drinking troughs – annual unmeasured charge	423.63
Supplies made under South West Water supervision (non-permanent meter)	1.8259 per cu m
Minimum charge for supplies made under South West Water supervision (or other	223.00
supply at the Company's discretion)	
Water supplied through a portable standpipe	1.8259 per cu m
Portable standpipe hire arranged through nominated contractor and subject to their	Contractor rates
terms and hire rates	
Replacement of lead service pipes – free of charge when customer is replacing	-
their lead pipework	D (-1'
Fire hydrant installation and repair – for information please contact South West	By quotation
Water Developer Services – developerservices@southwestwater.co.uk	-11
Water fittings regulations inspections – for information please see South West Water New Connections and Developer Services Charging Arrangement	at cost
Building Water: A temporary site supply that is used for construction purposes. It	2.3635 per cu m
includes all water used for construction except that water provided to a household	2.3033 per cu in
property where this is taken past the external stop tap. Any water used at	
household premise taken past the external stop tap will be subject to a 'pre-	
occupation volumetric charge'.	
Pre-occupation: A supply connected during construction which is intended for the	2.3635 per cu m
purposes of providing a service to a Household premises that is not yet occupied,	2.0000 por ou
and that is not a building water supply.	
RPV Valve testing	By quotation
Section 53 electricity distribution company occupation (on 50% of RV or other	Annual charge of
percentage as agreed)	£2.5966 in the £
	on 50% or other %
	as agreed
Hospitalisation charge – Household customers water only fixed annual	50.00
Hospitalisation charge – Household customers sewerage only fixed annual	86.00
Hospitalisation charge – Household customers water and sewerage fixed annual	136.00
Verification of Supply Process Requests – we may charge for any (C1) Verification	20.00
of Supply process requests	
Meters and related charges	
External use meter (sub-meter, non-return to sewer)	154.00
Household meter testing (results in spec)	69.00
Commercial water meter installation (no meter box in place)	69.00 154.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place)	69.00 154.00 17.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm	69.00 154.00 17.00 69.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm	69.00 154.00 17.00 69.00 138.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm	69.00 154.00 17.00 69.00 138.00 Actual cost
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3") AMR meters – above ground 100mm (4")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00 213.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3") AMR meters – above ground 100mm (4") AMR meters – above ground 125 and 150mm (5" and 6")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00 213.00 232.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3") AMR meters – above ground 100mm (4") AMR meters – above ground 125 and 150mm (5" and 6") AMR meters – above ground >150mm (>6")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00 213.00 232.00 249.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3") AMR meters – above ground 100mm (4") AMR meters – above ground 125 and 150mm (5" and 6") AMR meters – above ground >150mm (>6") Non AMR meters – above ground up to 20mm	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00 213.00 232.00 249.00 48.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3") AMR meters – above ground 100mm (4") AMR meters – above ground 125 and 150mm (5" and 6") AMR meters – above ground >150mm (>6") Non AMR meters – above ground up to 20mm Non AMR meters – above ground 25/28mm (1")	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00 213.00 249.00 48.00 67.00
Commercial water meter installation (no meter box in place) Commercial water meter installation (meter box in place) Commercial meter testing (results in spec) <22mm Commercial meter testing (results in spec) 23-42mm Commercial meter testing (results in spec) <43mm Multiple meters (single residence) additional annual charge per meter AMR meters – above ground up to 20mm AMR meters – above ground 25/28mm (1") AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5") AMR meters – above ground 50/54 and 65mm (2" and 2.5") AMR meters – above ground 75/80mm (3") AMR meters – above ground 100mm (4") AMR meters – above ground 125 and 150mm (5" and 6") AMR meters – above ground >150mm (>6") Non AMR meters – above ground up to 20mm	69.00 154.00 17.00 69.00 138.00 Actual cost 6.50 82.00 114.00 139.00 174.00 193.00 213.00 232.00 249.00 48.00

Non AMR meters – above ground 75/80mm (3")	113.00
Non AMR meters – above ground 100mm (4")	125.00
Non AMR meters – above ground 125 and 150mm (5" and 6")	136.00
Non AMR meters – above ground >150mm (>6")	146.00
AMR Exchange above ground meter (retailer request) up to 20mm	183.00
AMR Exchange above ground meter (retailer request) 25/28mm (1")	183.00
AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm	183.00
(1.25" and 1.5")	
AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	183.00
AMR Exchange above ground meter (retailer request) 75/80mm (3")	183.00
AMR Exchange above ground meter (retailer request) 100mm (4")	183.00
AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")	183.00
AMR Exchange above ground meter (retailer request) >150mm (>6")	183.00
Non AMR Exchange above ground meter (retailer request) up to 20mm	157.00
Non AMR Exchange above ground meter (retailer request) 25/28mm (1")	157.00
Non AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	157.00
Non AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	157.00
Non AMR Exchange above ground meter (retailer request) 75/80 mm(3")	157.00
Non AMR Exchange above ground meter (retailer request) 100mm (4")	157.00
Non AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")	157.00
Non AMR Exchange above ground meter (retailer request) >150mm (>6")	157.00
AMR replace below ground meter (retailer request) up to 20mm	63.00
AMR replace below ground meter (retailer request) 25/28mm (1")	63.00
AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25"	63.00
and 1.5")	00.00
AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	63.00
AMR replace below ground meter (retailer request) 75/80mm (3")	63.00
AMR replace below ground meter (retailer request) 100mm (4")	63.00
AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	63.00
AMR replace below ground meter (retailer request) >150mm (>6")	63.00
Non AMR replace below ground meter (retailer request) up to 20mm	37.00
Non AMR replace below ground meter (retailer request) 25/28mm (1")	37.00
Non AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	37.00
Non AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	37.00
Non AMR replace below ground meter (retailer request) 75/80mm (3")	37.00
Non AMR replace below ground meter (retailer request) 100mm (4")	37.00
Non AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	37.00
Non AMR replace below ground meter (retailer request) >150mm (>6")	37.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	251.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	251.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer	251.00
request) 30/32/35 and 40/42mm (1.25" and 1.5") AMR replace below ground meter + dig up and rebuild verge or footway (retailer	251.00
request) 50/54 and 65mm (2" and 2.5") AMR replace below ground meter + dig up and rebuild verge or footway (retailer	251.00
request) 75/80mm (3") AMR replace below ground meter + dig up and rebuild verge or footway (retailer	251.00
request) 100mm (4") AMR replace below ground meter + dig up and rebuild verge or footway (retailer	251.00
request) 125 and 150mm (5" and 6")	

AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	251.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	218.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	218.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	336.00
AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	369.00
AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	393.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	428.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	448.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	467.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	486.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	504.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm	304.00
Non AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	336.00
Non AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	361.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	396.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	415.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	434.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	454.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	471.00
AMR / Non AMR - surfaced roads	By quotation
Site survey to determine viability of meter exchange (retailer request)	20.00
Abortive visit charge for metering services	20.00
Meter reading service for retailers;	By quotation
Damage to apparatus	
Where South West Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost
Tankered Waste	7.70
Non-automated reception sites – domestic cesspool contents	7.78 per cu m

Non-automated reception sites – domestic waste waters (eg septic tanks)	13.09 per cu m
Automated reception sites – domestic waste waters under 1000mg/l suspended	2.83 per cu m
solids	
Automated reception sites – domestic waste waters 1000mg/l or more of	7.78 per cu m
suspended solids and up to 1% dry solids	
Automated reception sites – domestic waste with more than 1% dry solids	23.37 per cu m
Commercial/industrial waste waters	By quotation
Per load charge to cover regulatory requirements	14.00