

## Pre planning - Point of connection enquiry

In order to progress your enquiry for water and/or waste water services for your proposed development, please ensure that this form is completed. Insufficient information will result in delays and difficulties in assessing your proposals.

### Point of connection enquiry type:

Please indicate all types of services which are required:

#### Clean water \*

Water Main  
Water connections  
Water main diversion

#### Waste water

Sewer requisition  
Sewer diversion\*\*  
Sewer adoption  
Sewer connection

\* Company and self lay options will be provided

\*\* Sewer diversion designed and delivered by South West Water

### Applicant details (correspondence address)

Are you (please tick all that apply):

The site owner  
The developer of the site  
NAV (New Appointment & Variation)

A self lay organisation  
A consultant/contractor employed by one of the above  
If so, please specify whom you represent

Company (if appropriate)  
Name / for the attention of  
Property name / number  
Street  
Village / town  
City / county

Contact number  
Mobile number  
Fax number  
Email address  
Postcode

### Proposed site details

Name of the site owner:

Site address

Site grid reference (mid point)

Does the site have valid planning permission? Yes No If yes, Outline/Detailed planning

Please provide planning reference number

If no, please advise of approx date of planning consent

Anticipated on site start date

Number of houses / flats

If commercial: industry type

## Clean water and waste water details

Previous site use      Greenfield: Yes  No       Brownfield: Yes  No

If Brownfield, does the site have existing connections Yes  No

If yes, please provide water meter serial number:

### Waste Water - FOUL

Proposed discharge rate - litres per second

(only required if non-domestic or requires pumping)

### Waste Water - SURFACE WATER

Can a SUDS system (including soakaways) be utilised?      Yes  No

If no, please indicate proposal for removing surface water in line with Surface Water Run-off

Destination Hierarchy:

*Please note: most SUDS features are not currently adoptable.*

**Surface water sewer requisition - percentage of domestic run off from the site:**

### Clean Water (only required if non-domestic)

Anticipated peak flow rate

Anticipated continuous flow rate

## Charges

Listed below are the charges for Point of Connection enquiries. Please tick the option(s) you require.

**Clean potable water - Contestable\***      £120.00

The company will provide:

- \* Copy of the public records
- \* Point of connection
- \* Desk-top estimate of charges

**Waste water - Contestable\***      £120.00

The company will provide:

- \* Copy of the public records
- \* Point of connection
- \* Desk-top estimate of charges

**Validation charge - Non-contestable\***      £55.00

The company will provide a letter or email to confirm the point of connection is correct.

**The information will be provided within 21 calendar days of receipt of full application.**

*The day of receipt is day 0*

Full payment must be received before we can process your enquiry.

Cheques are to be made payable to 'South West Water' and payment must be enclosed with the completed application form if price is listed

## Pre Planning: charging arrangements information

The pre planning process provides the customer with the point of connection for the site they are looking to develop and a budget estimate of the costs to supply them. Further information regarding this process can be located in the New Connections and Developer Services - Charging Arrangements 2018-19.

[www.southwestwater.co.uk/developerservices](http://www.southwestwater.co.uk/developerservices)

- \* **Contestable activity: the review can be undertaken by you/your contractor/your consultant.**
- \* **Non-contestable activity: the review can only be undertaken by the company.**

Other options for connection:

If the customer wishes for the company to investigate the possibility of connecting to another main or sewer which does not fulfill the criteria for options above and requires hydraulic modelling, the company will look for the customer to fund the work.

On request for this service, the company will provide a quote for the work and payment will be required before any work is undertaken. As part of the quote, timescales will be provided on when the customer can expect to receive the outcome of the work.

## VAT

**VAT - Please indicate below the type of property**

<b>New domestic dwelling</b> – civil engineering services provided in the course of construction of a building designed as a new dwelling, or number of dwellings, will be zero rated.	
<b>New commercial building</b> – VAT to be applied at the current rate	
<b>Existing residential / commercial buildings</b> – VAT to be applied at the current rate	

## Checklist

- Site location plan (scale 1:1250 or larger)
  - The plan must indicate*
    - North point
    - Proposed entrance to the site
    - Proposed water main entry point
- Water main or sewer diversion**
- Site plan (1:500 or larger) showing proposed development
  - The plan must indicate*
    - Boundary of area to be developed to be marked
    - North point
    - Proposed water main entry point

Payment

**Note: Failure to include any of the requested information will result in delays or return of the incomplete application.**

## Declaration

I/We agree, that for the purpose of the Water Industry Act 1991 and the Data Protection Act 1998, the information provided in this form and in any supporting documents, may be held on a computer and processed by South West Water Ltd and its servants and agents for all purposes connected with the Company's statutory water and sewerage undertakings.

Please complete this section in block capitals

**Name**

**Company**

**Position held**

**Signature**

**Date**

**Please return the completed form to the Developer Services Planning Team.**

Email: [DeveloperServicesPlanning@southwestwater.co.uk](mailto:DeveloperServicesPlanning@southwestwater.co.uk)

or by post:

Developer Services – Planning Team  
South West Water  
Peninsula House  
Rydon Lane  
Exeter  
EX2 7HR

## Contact us

For more information or assistance, please contact our Services Helpline:

Services Helpline: 0344 346 2020\*  
8am - 6pm Monday to Friday. Emergencies only at any other time.

Minicom users: 0800 169 9965  
Email: [DeveloperServicesPlanning@southwestwater.co.uk](mailto:DeveloperServicesPlanning@southwestwater.co.uk)

\*03 numbers are charged at standard rates and will be included in any free minutes in a mobile or landline phone contract.