

Leak Allowance Application form



1. Name of person/ company responsible for payment:

2. Customer reference number:

3. Address of premises/supply:

4. Billing address (if different):

5. Is the property **Domestic** **Commercial**

If Domestic:
Number of occupants Owner occupied
Furnished let Unfurnished let

If Commercial:
Type of property: _____

6. What made you suspect a leak had occurred?

Water running out in the garden
Water on floors in the building
Noise from pipes
High bill
Damp patches
Other (please specify): _____

7. When do you consider the leak began?

8. What do you consider caused the leak?

9. What was the location of the leak?

Internal External

Further information (e.g. toilet cistern)

10. If the leak was external, was the service pipe repaired? or replaced?

11. Do you have an invoice for the repair work?

If yes, please enclose a copy with this application. If no, please confirm the date the leak was repaired. _____

12. Please provide two meter readings taken after the leak was repaired.

Reading: _____ Date: _____
Reading: _____ Date: _____

13. Did the leak water return to the sewer?

Yes **No**

If no, please confirm where the water discharged to: _____

14. If the leak took more than 30 days to repair, please provide the reason why:

I certify to the best of my knowledge the above information is correct.

Name: _____ Contact number: _____

Email address: _____

Signed: _____ Date: _____